

SC042446

Registered provider: The Rose Road Association

Assurance inspection

Inspected under the social care common inspection framework

Information about this children's home

The home provides care for up to eight children between the ages of four and 18 years who have severe learning difficulties and may have additional physical disabilities, autism and/or complex health needs. The home is owned by a charitable organisation and primarily provides short overnight breaks. At the time of this inspection, 48 children were accessing the service.

The manager registered with Ofsted in 2016 and is suitably qualified. The manager is also registered with the Care Quality Commission (CQC) and manages care for adults with similar needs in a separate part of the building. Care staff work across both adult and children's services.

Inspection date: 20 August 2024

Date of last inspection: 18 June 2024

Judgement at last inspection: good

Enforcement action since last inspection: none

Information about this inspection

At this inspection, the inspectors evaluated:

- the care of children
- the safety of children
- the effectiveness of leaders and managers.

Inspectors have looked closely at the experiences and progress of children, using the social care common inspection framework. This assurance inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with The Children's Homes (England) Regulations 2015 and the 'Guide to the Children's Homes Regulations, including the quality standards'.

Findings from the inspection

We did not identify any serious or widespread concerns in relation to the care or protection of children at this assurance inspection.

Children continue to receive a high quality of care from staff who prioritise the children's safety and well-being.

A recent priority for managers has been to help the children and staff come to terms with the passing away of a child who attended for short breaks. Staff feel well supported by managers and colleagues. This has enabled them to continue to provide sensitive support to children.

Managers know the children well and ensure that staff understand and implement children's care and support plans. A new electronic record-keeping system has been introduced. As a result, staff have easy access to children's plans and are aware of any updates. Managers work closely with children's parents and external professionals to ensure that there is a collaborative approach to care planning.

The systems for administering and recording medication promote safe practice. Managers investigate all medication errors. If shortfalls in practice are identified, learning is used effectively to reduce the risk of a similar incident happening again.

Staffing levels are high and are based on risk assessments of children's individual needs. This ensures that there are sufficient staff on duty, both during the day and at night, to ensure that children's safety and well-being are promoted.

Staff are familiar with each child's methods of communication and enable children to make as many decisions as possible about the way they are looked after.

Managers and staff proactively advocate for children and challenge decisions made by other professionals when they believe that those decisions are not made with children's best interests in mind.

One of the four requirements made at the last inspection has been met. The staff team's understanding of their roles and responsibilities in relation to protecting children has improved. The remaining three requirements made at the last full inspection have not been reviewed as part of this assurance inspection and are restated.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
18/06/2024	Full	Good
27/06/2023	Full	Good
25/10/2022	Full	Good
24/11/2021	Full	Good

What does the children’s home need to do to improve? Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, The Children’s Homes (England) Regulations 2015 and the ‘Guide to the Children’s Homes Regulations, including the quality standards’. The registered person(s) must comply within the given timescales.

Requirement	Due date
<p>The registered person must ensure that—</p> <p>within 24 hours of the use of a measure of control, discipline or restraint in relation to a child in the home, a record is made which includes—</p> <p>the name of the child;</p> <p>details of the child’s behaviour leading to the use of the measure;</p> <p>the date, time and location of the use of the measure;</p> <p>a description of the measure and its duration;</p> <p>details of any methods used or steps taken to avoid the need to use the measure;</p> <p>the name of the person who used the measure (“the user”), and of any other person present when the measure was used;</p> <p>the effectiveness and any consequences of the use of the measure; and</p> <p>a description of any injury to the child or any other person, and any medical treatment administered, as a result of the measure;</p> <p>within 48 hours of the use of the measure, the registered person, or a person who is authorised by the registered person to do so (“the authorised person”)—</p> <p>has spoken to the user about the measure; and</p> <p>has signed the record to confirm it is accurate; and</p>	<p>19 September 2024</p>

<p>within 5 days of the use of the measure, the registered person or the authorised person adds to the record confirmation that they have spoken to the child about the measure. (Regulation 35 (3)(a)(i)(ii)(iii)(v)(vi)(vii)(viii)(b)(i)(ii)(c))</p> <p>This requirement was made at the last inspection and is restated.</p>	
<p>The registered person must recruit staff using recruitment procedures that are designed to ensure children’s safety.</p> <p>The registered person may only—</p> <p>employ an individual to work at the children’s home;</p> <p>if the individual satisfies the requirements in paragraph (3).</p> <p>The requirements are that—</p> <p>full and satisfactory information is available in relation to the individual in respect of each of the matters in Schedule 2.(Regulation 32 (1) (2)(a) (3)(d))</p> <p>This requirement was made at the last inspection and is restated.</p>	<p>19 September 2024</p>
<p>For the purposes of paragraph (3)(b), an individual who works in the home in a care role has the appropriate qualification if, by the relevant date, the individual has attained—</p> <p>the Level 3 Diploma for Residential Childcare (England) (“the Level 3 Diploma”); or</p> <p>a qualification which the registered person considers to be equivalent to the Level 3 Diploma.</p> <p>The relevant date is—</p> <p>in the case of an individual who starts working in a care role in a home after 1st April 2014, the date which falls 2 years after the date on which the individual started working in a care role in a home. (Regulation 32 (4)(a)(b) (5)(a))</p> <p>This requirement was made at the last inspection and is restated.</p>	<p>19 September 2024</p>

Children's home details

Unique reference number: SC042446

Provision sub-type: Children's home

Registered provider: The Rose Road Association, 300 Aldermoor Road,
Southampton, Hampshire SO16 5NA

Responsible individual: Steve Swift

Registered manager: Tina Fullbrook

Inspectors

Emma Haskell, Social Care Regulatory Inspector
Jill Sephton-Wright, Social Care Regulatory Inspector

The Office for Standards in Education, Children's Services and Skills (Ofsted) regulates and inspects to achieve excellence in the care of children and young people, and in education and skills for learners of all ages. It regulates and inspects childcare and children's social care, and inspects the Children and Family Court Advisory and Support Service (Cafcass), schools, colleges, initial teacher training, further education and skills, adult and community learning, and education and training in prisons and other secure establishments. It assesses council children's services, and inspects services for children looked after, safeguarding and child protection.

If you would like a copy of this document in a different format, such as large print or Braille, please telephone 0300 123 1231, or email enquiries@ofsted.gov.uk.

You may reuse this information (not including logos) free of charge in any format or medium, under the terms of the Open Government Licence. To view this licence, visit www.nationalarchives.gov.uk/doc/open-government-licence, write to the Information Policy Team, The National Archives, Kew, London TW9 4DU, or email: psi@nationalarchives.gsi.gov.uk.

This publication is available at <http://reports.ofsted.gov.uk>.

Interested in our work? You can subscribe to our monthly newsletter for more information and updates: <http://eepurl.com/iTrDn>.

Piccadilly Gate
Store Street
Manchester
M1 2WD

T: 0300 123 1231
Textphone: 0161 618 8524
E: enquiries@ofsted.gov.uk
W: www.gov.uk/ofsted

© Crown copyright 2024